

GENERAL STANDARD DISCLOSURES



PLEASE NOTE:

All page numbers



LOCATION

STRATEGY AND ANALYSIS

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EMPLOYEE BREAKDOWN BY GENDER

- TOTAL EMPLOYEES: 883 MALE, 257 FEMALE
- FULL-TIME EMPLOYEES: 853 MALE, 211 FEMALE
- PART-TIME EMPLOYEES: 30 MALE, 46 FEMALE
- FIXED-TERM CONTRACT EMPLOYEES: 36 MALE, 17 FEMALE
- SUPERVISED WORKERS: 345 MALE, 79 FEMALE
- ALL EMPLOYEES ARE BASED IN LONDON-DIVIDED BY GENDER AS ABOVE.

THERE ARE NO SIGNIFICANT OR SEASONAL VARIATIONS IN EMPLOYMENT NUMBERS.

RD JRES	LOCATION	EXTERNAL ASSURANCE	
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Canary Wharf Group Global Reporting Initiative Index 2014 WWW.GROUP.CANARYWHARF.COM

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ISSUES IDENTIFIED THROUGH OUR MATERIALITY ASSESSMENT

IMPACT OCCURS
INTERNAL TO
CANARY WHARI
GROUP

WHERE IMPACT OCCURS EXTERNAL TO CANARY WHARF GROUP

	GROUP	
UK ECONOMIC PROSPERITY • ECONOMIC: ECONOMIC PERFORMANCE • ECONOMIC: INDIRECT ECONOMIC IMPACTS	YES	LOCAL COMMUNITIES, EMPLOYEES AND CONTRACTORS, SUPPLIERS, LOCAL INFRASTRUCTURE, EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS, LOCAL AND NATIONAL GOVERNMENT
DEVELOPING THE ESTATE • ECONOMIC: ECONOMIC PERFORMANCE	YES	
TRANSPORT • ECONOMIC: INDIRECT ECONOMIC IMPACTS		LOCAL COMMUNITIES AND INFRASTRUCTURE, EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS, LOCAL AND NATIONAL GOVERNMENT
SECURITY • PRODUCT RESPONSIBILITY: CUSTOMER HEALTH AND SAFETY		EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS
SUPPLY CHAIN • ECONOMIC: PROCUREMENT PRACTICES • ENVIRONMENT: SUPPLIER ENVIRONMENTAL ASSESSMENT	YES	SUPPLIERS AND CONTRACTOR
TECHNOLOGY-CUSTOM	YES	
SUPPORTING COMMUNITIES • ECONOMIC: ECONOMIC PERFORMANCE • ECONOMIC: INDIRECT ECONOMIC IMPACTS • ECONOMIC: PROCUREMENT PRACTICE • SOCIETY: LOCAL COMMUNITIES	YES	
HOUSING-CUSTOM		LOCAL COMMUNITIES

ISSUES IDENTIFIED THROUGH OUR MATERIALITY ASSESSMENT

IMPACT OCCURS
INTERNAL TO
CANARY WHARF
GROUP

WHERE IMPACT OCCURS
EXTERNAL TO CANARY
WHARF GROUP

UK ECONOMIC PROSPERITY • ECONOMIC: ECONOMIC PERFORMANCE • ECONOMIC: INDIRECT ECONOMIC IMPACTS	YES	
TENANT AND CONSUMER DEMAND AND SUPPLY-CUSTOM	YES	EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS
CORPORATE GOVERNANCE • HUMAN RIGHTS: NON-DISCRIMINATION • SOCIETY: ANTI-CORRUPTION • SOCIETY: ANTI-COMPETITIVE BEHAVIOUR • SOCIETY: COMPLIANCE • HUMAN RIGHTS: HUMAN RIGHTS GRIEVANCE MECHANISMS	YES	SUPPLIERS AND CONTRACTORS, LOCAL COMMUNITIES, MEMBERS OF UNDERREPRESENTED SOCIAL GROUPS
SAFETY •LABOUR PRACTICES AND DECENT WORK: OCCUPATIONAL HEALTH AND SAFETY	YES	
OUR PEOPLE • LABOUR PRACTICES AND DECENT WORK: EMPLOYMENT • LABOUR PRACTICES AND DECENT WORK: TRAINING AND EDUCATION	YES	
CUSTOMER PRIVACY • PRODUCT RESPONSIBILITY: CUSTOMER PRIVACY		EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS
DESIGN AND CONSTRUCTION IMPACTS • ENVIRONMENTAL: COMPLIANCE • ENVIRONMENTAL: PRODUCTS AND SERVICES	YES	LOCAL COMMUNITIES, ENVIRONMENT AND EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS
GHG EMISSIONS • ENVIRONMENTAL: EMISSIONS	YES	
QUALITY OF BUILT ENVIRONMENT • PRODUCT RESPONSIBILITY: CUSTOMER HEALTH AND SAFETY • PRODUCT RESPONSIBILITY: COMPLIANCE • ENVIRONMENTAL: PRODUCTS AND SERVICES	YES	CONTRACTORS, EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS
RESOURCES AND WASTE • ENVIRONMENTAL: MATERIALS • ENVIRONMENTAL: EFFLUENTS AND WASTE	YES	
ENERGY AND WATER • ENVIRONMENTAL: ENERGY • ENVIRONMENTAL: WATER • ENVIRONMENTAL: EFFLUENTS AND WASTE	YES	
BIODIVERSITY • ENVIRONMENTAL: BIODIVERSITY	YES	LOCAL ENVIRONMENT

GENERAI STANDAR DISCLOSUR	LOCATION	EXTERNAL ASSURANCE
G4-20	SEE TABLE IN G4-19	
G4-21	SEE TABLE IN G4-19	
G4-22	WATER DATA FOR 2012 AND 2013 HAS BEEN RESTATED DUE TO A REPORTING ERROR (SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. CANARYWHARF.COM/CORPORATE-RESPONSIBILITY/SUSTAINABILITY/	
G4-23	THERE HAVE BEEN NO SIGNIFICANT CHANGES IN SCOPE OR ASPECT BOUNDARIES.	
	STAKEHOLDER ENGAGEMENT	
G4-24	MATERIALITY ASSESSMENT, P49	
G4-25	WE IDENTIFY OUR STAKEHOLDERS THROUGH ANALYSING OUR BUSINESS OPERATIONS, RELATIONS AND LOCATIONS.	
G4-26	IN 2014, WE CONTINUED A PROGRAMME OF HOSTING REGULAR STAKEHOLDER SESSIONS WITHIN A STRUCTURE OF STAKEHOLDER FORUMS THAT INCLUDED: COMMUNITY COMMUNITY COMMUNITY FORUMS TO EXCHANGE VIEWS WITH INDIVIDUALS AND LOCAL GROUPS COMMUNITY RECEPTIONS OFFER OPPORTUNITIES FOR ENGAGEMENT WITH COMMUNITY GROUPS, SPORTS CLUBS AND SCHOOLS, AS WELL AS LOCAL MPS, COUNCILLORS AND OFFICIALS CORPORATE SOCIAL RESPONSIBILITY FORUMS TO HELP LOCAL CHARITIES AND COMMUNITY SUPPORT GROUPS CONNECT WITH CANARY WHARF TENANTS AND OCCUPIERS AND WITH EACH OTHER EXISTING AND POTENTIAL TENANTS, OCCUPIERS AND RETAILERS SUSTAINABILITY FORUMS FOR TENANT AND OCCUPIER DISCUSSIONS ON ENVIRONMENTAL MANAGEMENT ISSUES RETAIL TENANT FORUMS CANARY WHARF PR AND COMMUNICATIONS FORUMS FOR TENANTS AND OCCUPIERS SECURITY AND BUSINESS COMMUNITY FORUMS REGULAR MEETINGS WITH OFFICE OCCUPIERS AND TENANTS ON A BUILDING-BY-BUILDING BASIS SUPPLIERS HEALTH AND SAFETY FORUMS FOR SUPPLIERS, PARTNERS AND EMPLOYEES EAST LONDON BUSINESS PLACE (ELBP) SOUTH LONDON PROCUREMENT NETWORK (SLPN)	

 CLOSE COLLABORATION WITH THE THREE LOCAL AUTHORITIES THAT PROVIDE THE PLANNING FRAMEWORKS THAT DEFINE OUR OPERATIONS: TOWER GENERAL STANDARD

G4-56

LOCATION

EXTERNAL ASSURANC

INVESTORS

 REPORTING ALLOWS US TO PROVIDE OUR INVESTORS WITH THE SOCIAL, ENVIRONMENTAL AND ETHICAL INFORMATION NECESSARY TO MAKE INFORMED DECISIONS ABOUT OUR PERFORMANCE AND PROSPECTS

KEY TOPICS AND CONCERNS RAISED BY STAKEHOLDER GROUPS INCLUDE THE G4-27 NATURE AND PROGRESS OF NEW DEVELOPMENT SITES, ENVIRONMENTAL PERFORMANCE, OUR CONTRIBUTION TO THE LOCAL COMMUNITY, THE PERCENTAGE OF LOCALLY BASED EMPLOYEES AT CANARY WHARF GROUP AND THE WHOLE ESTATE, AND OUR COMMITMENT TO SUPPLYING AFFORDABLE HOUSING. FULL DETAILS OF THE ISSUES RAISED CAN BE SEEN IN THE RESULTS OF OUR MATERIALITY ASSESSMENT. AMONG THOSE RAISING KEY TOPICS OF CONVERSATION ARE COMMUNITY GROUPS, CHARITIES, THE MEDIA, INDIVIDUALS AND LOCAL RESIDENTS AND COUNCILLORS. WE RESPOND TO THESE CONCERNS THROUGH OUR SUSTAINABILITY REPORTING AND OTHER MEANS OF ENGAGEMENT INCLUDING WORKSHOPS WITH THE LOCAL COMMUNITY, MEETINGS AND PHONE CALLS WITH CONCERNED PARTIES, TOURS OF THE MARKETING SUITE TO RESPOND TO SPECIFIC QUESTIONS, AND VISITS BY CANARY WHARF GROUP TO COMMUNITY SITES AND ORGANISATIONS. CANARY WHARF GROUP HOSTED EVENTS FOR A WIDE RANGE OF STAKEHOLDERS ATTENDED BY DOZENS

	REPORT PROFILE	
G4-28	ABOUT THIS REPORT, P51	
G4-29	THE CANARY WHARF SUSTAINABILITY REPORT 2013 WAS PUBLISHED IN SEPTEMBER 2014.	
G4-30	ABOUT THIS REPORT, P51	
G4-31	BACK COVER	
G4-32	ABOUT THIS REPORT, P51	
G4-33	ABOUT THIS REPORT, P51	

OF CANARY WHARF GROUP PERSONNEL TO HELP RESPOND TO ENQUIRIES AND

GOVERNANCE

G4-34 CORPORATE GOVERNANCE, P50 HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

QUESTIONS THE COMMUNITY HAS.

ETHICS AND INTEGRITY

CORPORATE GOVERNANCE, P50
CODE OF BUSINESS PRACTICES AND ETHICS:
HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/
SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF
HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

• TRANSPORT FORUMS

HAMLETS, THE CITY OF LONDON AND LAMBETH

SPECIFIC STANDARD DISCLOSURES

LOCATION

EXPLANATION

ASSURANCE

MATERIAL ASPECT: ECONOMIC PERFORMANCE

G4-DMA

DEVELOPING ECONOMIES, P9-10 SUPPORTING ECONOMIC PROSPERITY, P11-13

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-EC1 SUPPORTING ECONOMIC PROSPERITY: CREATING DIRECT ECONOMIC VALUE, P11 BUREAU VERITAS

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

IN 2014, CANARY WHARF GROUP PAID £3.5 MILLION IN UK CORPORATION TAX AT A TAX RATE OF 21.5%.

ASSURED THE COMMUNITY INVESTMENT FIGURES. SEE **FULL ASSURANCE** STATEMENT HERE: WWW.GROUP. CANARYWHARF. COM/CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

G4-EC2 PROTECTING THE ENVIRONMENT, P35-41

CLIMATE CHANGE RISKS AND OPPORTUNITIES ARE DISCUSSED AND IDENTIFIED WITHIN THE COMPANY AND SOME ARE INCLUDED ON OUR INTERNAL RISK REGISTER. HOWEVER, CLIMATE CHANGE IS NOT ONE OF THE PRINCIPAL RISKS TO OUR BUSINESS AS IDENTIFIED IN OUR ANNUAL FINANCIAL REPORT.

MATERIAL ASPECT: INDIRECT ECONOMIC IMPACTS

G4-DMA DEVELOPING ECONOMIES, P9-10 SUPPORTING ECONOMIC PROSPERITY: INDIRECT ECONOMIC VALUE, P12-13 BUILDING COMMUNITIES AND RELATIONSHIPS, P23-27 MATERIALITY ASSESSMENT, P49

> SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

> CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

LOCATION

OMISSION(S)

EXPLANATION FOR OMISSION(S) ASSURANCE

BUREAU VERITAS

G4-EC7 SUSTAINABLE TRANSPORT, P15 **DEVELOPING THE ESTATE. P15** CASE STUDY-CROSSRAIL STATION, P20-21

COMMUNITY INVESTMENT, P25

ASSURED THE COMMUNITY INVESTMENT FIGURES AND THE DATA IN THE CROSSRAIL STATION CASE STUDY. SEE FULL ASSURANCE STATEMENT HERE: WWW.GROUP. CANARYWHARF. COM/CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

G4-EC8 SUPPORTING ECONOMIC PROSPERITY, P11-13 DEVELOPING THE ESTATE, P15 SUSTAINABLE TRANSPORT, P15 SUPPLIER DEVELOPMENT, P40 SUPPORTING SMALL BUSINESSES, P16-17 INVESTING IN TECHNOLOGY, P18-19 CONNECTING TENANTS AND COMMUNITIES, P27 LOCAL PROCUREMENT, P16-17 NURTURING TALENT AND SKILLS, P29

BUREAU VERITAS ASSURED THE DATA IN THE 'SUPPORTING **SMALL BUSINESS'** AND 'LOCAL **PROCUREMENT'** SECTIONS, SEE **FULL ASSURANCE** STATEMENT HERE: WWW.GROUP. CANARYWHARF. COM/CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

MATERIAL ASPECT: PROCUREMENT PRACTICES

G4-DMA DEVELOPING ECONOMIES, P9-10 LOCAL PROCUREMENT, P16-17 SUPPLIER DEVELOPMENT, P40 SUSTAINABLE MATERIALS AS STANDARD, P40

> SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

> CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

SHOULD A SUPPLIER NOT MEET PARTICULAR CRITERIA. WE WORK TOGETHER TO EXPLORE WHAT THEY CAN DO TO IMPROVE THEIR SUSTAINABILITY PRACTICES IN LINE WITH OUR STANDARDS OR THOSE OF EXTERNAL CERTIFICATION SCHEMES. FOR EXAMPLE, WE DON'T INSIST THAT ALL SUPPLIERS HAVE ISO 14001 BUT WE HELP THEM TO FULFIL THE REQUIREMENT BY ALLOWING THEM TO ADOPT APPROPRIATE PARTS OF OUR CERTIFIED EMS.

G4-EC9 LOCAL PROCUREMENT, P16-17 SUPPLIER DEVELOPMENT, P40 SUSTAINABLE MATERIALS AS STANDARD, P40

> LOCALLY BASED SUPPLIERS ARE THOSE SITUATED ADJACENT AND NEAR TO THE CANARY WHARF ESTATE AND OTHER AREAS OF OUR OPERATIONS IN LONDON INCLUDING TOWER HAMLETS, NEWHAM, BARKING AND DAGENHAM, HAVERING, HACKNEY, REDBRIDGE, WALTHAM FOREST, THE CITY OF LONDON, LAMBETH, SOUTHWARK, BEXLEY, WANDSWORTH, LEWISHAM AND GREENWICH.

BUREAU VERITAS **ASSURED** THE DATA IN THE 'LOCAL PROCUREMENT' SECTION. SEE **FULL ASSURANCE** STATEMENT HERE: WWW.GROUP. CANARYWHARF. COM/CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

ENVIRONMENTAL

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REASON(S) FOR EXPLANATION LOCATION IDENTIFIED NDICATOR FOR OMISSION(S) OMISSION(S) MATERIAL ASPECT: MATERIALS RESOURCE USE, G4-DMA CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP-CONTENT/ SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF MATERIAL USED THE INFORMATION CANARY G4-EN1 WHARF GROUP IS CURRENTLY VOLUME UNAVAILABLE IS CURRENTLY UNDERTAKING A COMPREHENSIVE MATERIALS ANALYSIS TO **IDENTIFY ALL KEY** MATERIAL TYPES **USED WITHIN THE** GROUP, AS WELL AS IMPLEMENTING A MATERIALS AND WASTE REPORTING AND TRACKING SYSTEM, WHICH WILL ALLOW FOR THE REPORTING OF ALL MATERIAL QUANTITIES USED WITHIN THE GROUP ACTIVITIES. THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER. MATERIAL ASPECT: ENERGY G4-DMA ENERGY CONSUMPTION, P39 HTTP://GROUP. CANARYWHARF. COM/ABOUT-US/ CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

LOCATION IDENTIFIED **EXPLANATION** OMISSION(S) FOR OMISSION(S) CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP-CONTENT/ SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF G4-EN3 ENERGY CONSUMPTION THE INFORMATION WE DO NOT BUREAU VERITAS ASSURED CONSUMPTION, P39 IS NOT BROKEN IS CURRENTLY CURRENTLY SEE THE DOWN BY UNAVAILABLE COLLECT DATA THE DATA IN ENVIRONMENTAL ON ENERGY THE 'ENERGY DATA COOLING CONSUMPTION BY CONSUMPTION' OR STEAM SUPPLEMENT 2014 HEATING, COOLING SECTION AND AT: WWW.GROUP. OR STEAM. THE 2014 CANARYWHARF. **ENVIRONMENTAL** COM/CORPORATE-THIS WILL BE DATA PUBLISHED RESPONSIBILITY/ AN AREA OF ONLINE. SEE FULL SUSTAINABILITY/ FOCUS FOR 2015 ASSURANCE AND REPORTING STATEMENT HERE: 100% OF ALL THEREAFTER. WWW.GROUP. ELECTRICITY CANARYWHARF. SUPPLIED COM/CORPORATE-TO CANARY RESPONSIBILITY/ WHARF GROUP SUSTAINABILITY/ COMES FROM RENEWABLE **CANARY WHARF** GROUP ALSO INSTALLED A PV ARRAY IN 25 CHURCHILL PLACE. HOWEVER, AS THE BUILDING WAS ONLY COMPLETED RECENTLY THERE ARE NO AVAILABLE RECORDS FOR THE ENERGY PRODUCED FROM **RENEWABLE** SOURCES AT THE TIME OF THIS PUBLICATION. G4-EN5 ENERGY **BUREAU VERITAS** ASSURED THE CONSUMPTION, P39 DATA IN THE 2014 SEE THE ENVIRONMENTAL **ENVIRONMENTAL** DATA PUBLISHED DATA SUPPLEMENT 2014 AT: ONLINE. SEE FULL ASSURANCE WWW.GROUP. STATEMENT HERE: CANARYWHARF. WWW.GROUP. COM/CORPORATE-CANARYWHARF. RESPONSIBILITY/ SUSTAINABILITY/ COM/CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

DMA AND INDICATORS	LOCATION	IDENTIFIED OMISSION(S)	REASON(S) FOR OMISSION(S)	EXPLANATION FOR OMISSION(S)	EXTERNAL ASSURANCE
G4-EN6	ENERGY CONSUMPTION, P39	ENERGY CONSERVATION EFFICIENCY DETAILS ARE COVERED IN THE REPORT, BUT NO TOTAL SAVINGS ARE REPORTED.	THE INFORMATION IS CURRENTLY UNAVAILABLE	WE DO NOT CURRENTLY COLLECT DATA ON THE TOTAL SAVINGS FROM ENERGY CONSERVATION EFFICIENCY EFFORTS. THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER.	BUREAU VERITAS ASSURED THE DATA IN THE 'ENERGY CONSUMPTION' SECTION. SEE FULL ASSURANCE STATEMENT HERE WWW.GROUP. CANARYWHARF. COM/CORPORATE RESPONSIBILITY/ SUSTAINABILITY/
CRE1	SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. CANARYWHARF. COM/CORPORATE- RESPONSIBILITY/ SUSTAINABILITY/				BUREAU VERITA ASSURED THE DATA IN THE 201 ENVIRONMENTA DATA PUBLISHEI ONLINE. SEE FULL ASSURANC STATEMENT HER WWW.GROUP. CANARYWHARF COM/CORPORAT RESPONSIBILITY,
		MATERIAL A	ASPECT: WATER		
G4-DMA	WATER USE, P40				
	CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP- CONTENT/ UPLOADS/ SITES/2/2014/04/ CORPORATE- RESPONSIBILITY- POLICY-2014.PDF				
G4-EN8	SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. CANARYWHARF. COM/CORPORATE- RESPONSIBILITY/ SUSTAINABILITY/ THE MAJORITY OF WATER USED BY CANARY WHARF GROUP IS SOURCED FROM THAMES WATER. HOWEVER, THERE ARE TWO EXCEPTIONS: THE GREYWATER	DATA FOR THE VOLUME OF GREYWATER USED	THE INFORMATION IS CURRENTLY UNAVAILABLE	AS THE GREYWATER RECYCLING SYSTEM WAS ONLY RECENTLY COMPLETED, THERE ARE NO AVAILABLE RECORDS AT THE TIME OF REPORT PUBLICATION. THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER.	BUREAU VERITAS ASSURED THE DATA IN THE 2014 ENVIRONMENTAI DATA PUBLISHED ONLINE. SEE FUL ASSURANCE STATEMENT HER WWW.GROUP. CANARYWHARE. COM/CORPORAT RESPONSIBILITY/, SUSTAINABILITY/

DMA AND LOCATION IDENTIFIED REASON(S) FOR EXPLANATION EXTERNAL OMISSION(S) OMISSION(S) FOR OMISSION(S) ASSURANCE

AND THE WATER EXTRACTED FROM A LOWER AQUIFER FOR CONSTRUCTION WORKS.

GREYWATER SYSTEM: CANARY WHARF GROUP INSTALLED A GREYWATER RECYCLING SYSTEM IN THE 25 CHURCHILL PLACE BUILDING. AS THE BUILDING WAS ONLY COMPLETED RECENTLY THERE ARE NO AVAILABLE RECORDS FOR THE AMOUNT OF WATER RECYCLED AT THE TIME OF THIS PUBLICATION.

LOWER AQUIFER WATER WITHDRAWAL: CANARY WHARF GROUP HAS A PERMIT FROM THE ENVIRONMENT AGENCY ALLOWING FOR WATER WITHDRAWAL FROM THE LOWER AQUIFER. ALL WATER WITHDRAWAL QUANTITIES ARE CONTROLLED AND A STRICT PERIODICAL MONITORING PROCESS TO TRACK GROUNDWATER LEVELS IS IMPLEMENTED. ALL EXTRACTED WATER FROM THE LOWER AQUIFER IS DISCHARGED DIRECTLY AND NOT CURRENTLY UTILISED.

CROSSRAIL: 250,000 M³ (EXTRACTION & DISCHARGE)
1&10 BANK STREET: 170,000 M³ (EXTRACTION AND DISCHARGE)

G4-EN9

THERE ARE NO
WATER SOURCES
SIGNIFICANTLY
AFFECTED
BY WITHDRAWAL.

SEE THE

DATA

ENVIRONMENTAL

SUPPLEMENT 2014

AT: WWW.GROUP.

COM/CORPORATE-

CANARYWHARF.

RESPONSIBILITY/

SUSTAINABILITY/

DMA AND INDICATORS

CRE2

LOCATION

IDENTIFIED OMISSION(S)

REASON(S) FO

EXPLANATION FOR OMISSION(S)

EXTERNAL ASSURANCI

BUREAU VERITAS
ASSURED THE
DATA IN THE 2014
ENVIRONMENTAL
DATA PUBLISHED
ONLINE. SEE FULL
ASSURANCE
STATEMENT HERE:
WWW.GROUP.
CANARYWHARF.
COM/CORPORATERESPONSIBILITY/
SUSTAINABILITY/

MATERIAL ASPECT: BIODIVERSITY

G4-DMA

BIODIVERSITY, P41 HTTP://GROUP. CANARYWHARF. COM/ABOUT-US/ CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

CORPORATE
RESPONSIBILITY
POLICY:
HTTP://GROUP.
CANARYWHARF.
COM/WPCONTENT/
UPLOADS/
SITES/2/2014/04/
CORPORATERESPONSIBILITYPOLICY-2014.PDF

RECYCLING SYSTEM FROM 25 CHURCHILL PLACE

DMA AND INDICATORS	LOCATION	IDENTIFIED OMISSION(S)	REASON(S) FOR OMISSION(S)	EXPLANATION FOR OMISSION(S)	EXTERNAL ASSURANCE
G4-EN11		OPERATIONAL SITES OWNED, LEASED, MANAGED IN, OR ADJACENT TO, PROTECTED AREAS AND AREAS OF HIGH BIODIVERSITY VALUE OUTSIDE PROTECTED AREAS.	THE INFORMATION IS CURRENTLY UNAVAILABLE	CANARY WHARF GROUP HAS IN PLACE A BIODIVERSITY ACTION PLAN, WHICH IS CURRENTLY UNDER AN EXHAUSTIVE REVISION. ALL DATA REGARDING THE BIODIVERSITY VALUE OF THE ESTATE WILL BE INCLUDED WITHIN THE CANARY WHARF GROUP NEW BIODIVERSITY ACTION PLAN. THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER.	
G4-EN14	THERE ARE NO IUCN RED LIST SPECIES OR NATIONAL CONSERVATION SPECIES WITH HABITATS IN AREAS AFFECTED BY OUR OPERATIONS.				
		MATERIAL AS	SPECT: EMISSION	NS .	
G4-DMA	GREENHOUSE GAS EMISSIONS, P40 MANAGING OUR IMPACTS, P37 CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP- CONTENT/ UPLOADS/ SITES/2/2014/04/ CORPORATE- RESPONSIBILITY- POLICY-2014.PDF				

EXPLANATION IDENTIFIED REASON(S) FOR LOCATION FOR OMISSION(S) OMISSION(S)

G4-EN15 SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. CANARYWHARF.COM/CORPORATE-RESPONSIBILITY/SUSTAINABILITY/

SCOPE 1 EMISSIONS

THE REPORTING INCLUDES ALL NATURAL GAS, DIESEL AND GASOLINE CONSUMPTION FROM THE BUILDINGS LISTED BELOW AS WELL AS THE CWML TRANSPORT FLEET AND THE CONSTRUCTION PROJECTS, ALSO LISTED BELOW. THE CARBON FACTORS USED ARE THE DEFRA/DECC EMISSIONS FACTORS FOR 2013. THESE FACTORS INCLUDE CO2, CH4 AND N2O EMISSIONS.

GHG EMISSIONS METHODOLOGY

THE BASE YEAR FOR REPORTING IS 2012.

THE SCOPE OF REPORTING COMPRISES THE BUILDINGS THAT ARE OWNED OR CONTROLLED BY CANARY WHARF GROUP. THE FOLLOWING BUILDINGS WERE INCLUDED:

OFFICE BUILDINGS: BP2. DS7, HQ3, B2

RETAIL: RT1, RT2, RT3, RT4, DS8

INFRASTRUCTURE: B3/B4/B5, BLACKWALL, WIP, JUBILEE INFRASTRUCTURE, CANADA SQUARE INFRASTRUCTURE

CAR PARKS: CANADA SQUARE, CABOT PLACE, WESTFERRY CIRCUS

CW ADMIN: DS4 ECC, DS7 COMPUTER

OTHER INFRASTRUCTURE AND RETAIL AREAS WERE ALSO REPORTED WHERE DATA WAS AVAILABLE.

THE SCOPE OF REPORTING COMPRISES ALL CONSTRUCTION WORKS ACTIVE DURING THE REPORTING PERIOD.

THE FOLLOWING PROJECTS WERE INCLUDED: 20 FENCHURCH STREET. BP4. CROSSRAIL, NEWFOUNDLAND, 1&10 BANK STREET, LEVEL 6

G4-EN16 SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. CANARYWHARF.COM/CORPORATE-RESPONSIBILITY/SUSTAINABILITY/

SCOPE 2 EMISSIONS

THE REPORTING INCLUDES ALL ELECTRICITY FROM THE BUILDINGS AND CONSTRUCTION PROJECTS LISTED BELOW. THE CARBON FACTORS USED ARE THE DEFRA/DECC EMISSIONS FACTORS FOR THE UK GRID ELECTRICITY 2013. THESE FACTORS INCLUDE CO2, CH4 AND N2O EMISSIONS. LOSSES OCCURRING IN THE GRID ARE EXCLUDED.

GHG EMISSIONS METHODOLOGY

THE BASE YEAR FOR REPORTING IS 2012.

THE SCOPE OF REPORTING COMPRISES THE BUILDINGS THAT ARE OWNED OR CONTROLLED BY CANARY WHARF GROUP. THE FOLLOWING BUILDINGS WERE

OFFICE BUILDINGS: BP2. DS7, HQ3, B2

RETAIL: RT1, RT2, RT3, RT4, DS8

INFRASTRUCTURE: B3/B4/B5, BLACKWALL, WIP, JUBILEE INFRASTRUCTURE. CANADA SQUARE INFRASTRUCTURE

CAR PARKS: CANADA SQUARE, CABOT PLACE, WESTFERRY CIRCUS. CW ADMIN: DS4 ECC, DS7 COMPUTER

OTHER INFRASTRUCTURE AND RETAIL AREAS WERE ALSO REPORTED WHERE DATA WAS AVAILABLE.

THE SCOPE OF REPORTING COMPRISES ALL CONSTRUCTION WORKS ACTIVE DURING THE REPORTING PERIOD.

THE FOLLOWING PROJECTS WERE INCLUDED: 20 FENCHURCH STREET, BP4, CROSSRAIL, NEWFOUNDLAND, 1&10 BANK STREET, LEVEL 6

G4-EN17 THERE ARE NO OTHER RELEVANT INDIRECT GREENHOUSE GASES.

BUREAU VERITAS

FNVIRONMENTAL

DATA PUBLISHED

ONLINE. SEE FULL

COM/CORPORATE-

RESPONSIBILITY/ SUSTAINABILITY/

ASSURANCE STATEMENT HERE:

WWW.GROUP. CANARYWHARF.

ASSURED THE DATA IN THE 2014

BUREAU VERITAS

DATA IN THE 2014 ENVIRONMENTAL DATA PUBLISHED

ONLINE. SEE FULL

STATEMENT HERE:

ASSURANCE

WWW.GROUP.

CANARYWHARF.

COM/CORPORATE-RESPONSIBILITY/

SUSTAINABILITY/

ASSURED THE

EXPLANATION IDENTIFIED LOCATION LOCATION **IDENTIFIED EXPLANATION** OMISSION(S) FOR OMISSION(S) ASSURANCE FOR OMISSION(S) OMISSION(S) **BUREAU VERITAS** SEE THE ENVIRONMENTAL DATA SUPPLEMENT 2014 AT: WWW.GROUP. ASSURED THE MATERIAL ASPECT: EFFLUENTS AND WASTE CANARYWHARF.COM/CORPORATE-RESPONSIBILITY/SUSTAINABILITY/ G4-EN18 DATA IN THE 2014 MANAGING WASTE, **ENVIRONMENTAL CWML** DATA PUBLISHED G4-DMA P40-41 KPI: CARBON EMISSIONS FROM OFFICE BUILDINGS PER OCCUPANT: INCLUDES HTTP://GROUP. ONLINE. SEE FULL SCOPE 1 AND SCOPE 2 EMISSIONS (ELECTRICITY, GAS, GAS OIL CONSUMED WITHIN CANARYWHARF. **ASSURANCE** OFFICE BUILDINGS) STATEMENT HERE: COM/ABOUT-US/ WWW.GROUP. CORPORATE-KPI: CARBON EMISSIONS PER 1,000 VISITORS: INCLUDES SCOPE 1 AND SCOPE 2 CANARYWHARF. RESPONSIBILITY/ EMISSIONS (ELECTRICITY, GAS AND GAS OIL USED IN RETAIL SPACES) COM/CORPORATE-SUSTAINABILITY/ RESPONSIBILITY/ KPI: CARBON EMISSIONS PER SQUARE METER FOR CAR PARKS AND SUSTAINABILITY/ CORPORATE INFRASTRUCTURE: INCLUDES SCOPE 1 AND SCOPE 2 EMISSIONS (ELECTRICITY. RESPONSIBILITY GAS AND GAS OIL USED IN INFRASTRUCTURE AND CAR PARKS) POLICY: HTTP://GROUP. **CWCL** CANARYWHARF. ALL NORMALISED DATA INCLUDES SCOPE 1 AND SCOPE 2 EMISSIONS (TOTAL FUEL COM/WP-CONTENT/ CONSUMPTION AND ELECTRICITY USED FOR THE CONSTRUCTION PROJECTS WITHIN THE REPORTING PERIOD). SITES/2/2014/04/ RESPONSIBILITY-POLICY-2014.PDF **IDENTIFIED EXPLANATION** LOCATION ASSURANCE **BUREAU VERITAS** DICATOR OMISSION(S) SEE THE HAZARDOUS THE INFORMATION CANARY G4-EN23 OMISSION(S) FOR OMISSION(S) ENVIRONMENTAL AND NON-IS CURRENTLY WHARF GROUP ASSURED THE **BUREAU VERITAS** DATA SUPPLEMENT HAZARDOUS IS CURRENTLY DATA IN THE 2014 UNAVAILABLE IMPLEMENTING ENVIRONMENTAL ASSURED THE 2014 AT: G4-EN19 EMISSIONS, P40 **GHG EMISSIONS** WWW.GROUP. AN OPTIMISED DATA PUBLISHED REPORTED CANARYWHARF. WASTE TRACKING ONLINE. SEE FULL IN THE 2014 COM/CORPORATE- METHOD SYSTEM THAT **ASSURANCE** THE GASES ENVIRONMENTAL RESPONSIBILITY/ WILL MONITOR STATEMENT HERE: **INCLUDED IN THIS** DATA PUBLISHED SUSTAINABILITY/ AND TRACK ALL HTTP://GROUP. CALCULATION AND ONLINE. SEE FULL CANARYWHARF. TYPES OF WASTE THE SCOPE. ASSURANCE BREAKDOWN BY DISPOSAL FOR COM/CORPORATE-STATEMENT HERE: HAZARDOUS AND RESPONSIBILITY/ THE GROUP'S WWW.GROUP. NON-HAZARDOUS OPERATIONS. SUSTAINABILITY/ CANARYWHARF. WASTE: COM/CORPORATE-CWCL **RESPONSIBILITY/ HAZARDOUS** AN AREA OF WASTE (TONNES) FOCUS FOR 2015 SUSTAINABILITY/ AND REPORTING ELECTRICAL EQUIPMENT: 0 THEREAFTER. **BUREAU VERITAS** SEE THE PLASTER-BOARD: **ENVIRONMENTAL** ASSURED THE CRE3 28.81 DATA SUPPLEMENT DATA IN THE 2014 HAZARDOUS **ENVIRONMENTAL** 2014 AT: WASTE: 15 DATA PUBLISHED WWW.GROUP. CONTAMINATED CANARYWHARF. ONLINE. SEE FULL COM/CORPORATE-ASSURANCE (HAZARDOUS): 39 RESPONSIBILITY/ STATEMENT HERE: WWW.GROUP. SUSTAINABILITY/ **NON-HAZARDOUS** CANARYWHARF. **WASTE (TONNES)** COM/CORPORATE-INERT: 1,813.67 RESPONSIBILITY/ METALS: 873.17 SUSTAINABILITY/ PACKAGING: 218.55 CONCRETE: CRE4 SEE THE BUREAU VERITAS 1,383.26 ENVIRONMENTAL ASSURED THE MIXED: 3,152.68 DATA SUPPLEMENT DATA IN THE 2014 TIMBER: 1,791.62 2014 AT: **ENVIRONMENTAL** LIQUIDS AND WWW.GROUP. DATA PUBLISHED OILS (NON-CANARYWHARF. ONLINE. SEE FULL HAZARDOUS): 120 COM/CORPORATE-ASSURANCE MDF: 0 RESPONSIBILITY/ STATEMENT HERE: CLEAN SOIL/MUCK SUSTAINABILITY/ WWW.GROUP. AWAY: 14,696.97 CANARYWHARF. CONTAMINATED

Canary Wharf Group Global Reporting Initiative Index 2014

WWW.GROUP.CANARYWHARF.COM

SOIL (NON-

HAZARDOUS): 60.46

RESIDUAL WASTE (DRY): 261.61

COM/CORPORATE-

RESPONSIBILITY/

SUSTAINABILITY/

LOCATION IDENTIFIED **EXPLANATION** FOR OMISSION(S) OMISSION(S) RESIDUAL WASTE (WET): 814.42 CWML HAZARDOUS WASTE (TONNES) BATTERIES: 0.01 TUBES: 6.58 THERE WERE NO G4-EN24 SIGNIFICANT SPILLS IN 2014.

MATERIAL ASPECT: PRODUCTS AND SERVICES

G4-DMA

QUALITY BY DESIGN, P38 HTTP://GROUP. COM/ CONSTRUCTION/ SUSTAINABLE-DEVELOPMENT/

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP-CONTENT/ SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-EN27

QUALITY BY DESIGN, P38 HTTP://GROUP. CANARYWHARF. COM/ CONSTRUCTION/ SUSTAINABLE-DEVELOPMENT/

ALTHOUGH **ENERGY SAVING** MEASURES WERE IMPLEMENTED IN 2014, THE TOTAL SAVINGS FROM ENERGY CONSERVATION EFFORTS ARE NOT CURRENTLY AVAILABLE.

EFFORTS TO THE INFORMATION IS CURRENTLY MITIGATE THE ENVIRONMENTAL UNAVAILABLE IMPACTS OF OUR

PRODUCTS AND

COVERED WITHIN

THE REPORT,

BUT NO TOTAL

SAVINGS ARE

REPORTED

WHARF GROUP IS CURRENTLY UNDERTAKING AN EXHAUSTIVE REVIEW OF ITS ENERGY **OPERATIONS AND** HAS IN PLACE THE **IMPLEMENTATION** OF A CERTIFIED **ENERGY** MANAGEMENT SYSTEM (ISO 50001), WHICH WILL ALLOW FOR THE MANAGEMENT, TRACKING AND MONITORING OF THE GROUP'S **ENERGY** PERFORMANCE.

CANARY

THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER.

LOCATION

OMISSION(S)

REASON(S) FOR

EXPLANATION FOR OMISSION(S)

MATERIAL ASPECT: COMPLIANCE

G4-DMA

MANAGING OUR IMPACTS, P37 OUR SUSTAINABILITY STRATEGY, P7

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-EN29 THE GROUP HAS HAD NO MONETARY FINES OR SANCTIONS FOR NON-COMPLIANCE WITH ENVIRONMENTAL LAWS AND REGULATIONS IN 2014.

MATERIAL ASPECT: SUPPLIER ENVIRONMENTAL ASSESSMENT

LOCATION

OMISSION(S)

REASON(S) FOR

FOR OMISSION(S)

ASSURANCE

G4-DMA

DEVELOPING ECONOMIES, P9-10 SUPPORTING ECONOMIC PROSPERITY, P11-13

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-EN32

SUPPLIER DEVELOPMENT, P40 SUSTAINABLE MATERIALS AS STANDARD, P40

AT CWCL, 100% OF TRADE CONTRACTORS ARE REQUESTED TO COMPLETE PRE-QUALIFICATION QUESTIONNAIRES WHICH INCLUDE A DETAILED ENVIRONMENTAL SCREENING OF THEIR ACTIVITIES AND PROCEDURES.

LABOR PRACTICES AND DECENT WORK

DMA AND INDICATORS

LOCATION

IDENTIFIED

REASON(S) FOR OMISSION(S)

EXPLANATION FOR OMISSION(S)

EXTERNAL ASSURANCE

MATERIAL ASPECT: EMPLOYMENT

G4-DMA

SUPPORTING OUR PEOPLE, P29-31 SUPPLIER DEVELOPMENT, P40

CORPORATE RESPONSIBILITY POLICY:
HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/
CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

AT CWCL, 100% OF TRADE CONTRACTORS ARE REQUESTED TO COMPLETE PRE-QUALIFICATION QUESTIONNAIRES, WHICH INCLUDE A DETAILED SCREENING OF THEIR ACTIVITIES AND PROCEDURES.

SHOULD A SUPPLIER NOT MEET PARTICULAR CRITERIA, WE WORK TOGETHER TO EXPLORE WHAT THEY CAN DO TO IMPROVE THEIR SUSTAINABILITY PRACTICES IN LINE WITH OUR STANDARDS OR THOSE OF EXTERNAL CERTIFICATION SCHEMES.

G4-LA1

OUR CURRENT EMPLOYEE RETENTION RATE IS 10.96%.

NEW STARTERS IN 2014 BY AGE RANGE

16-30: 76 (46.9%) 31-40: 53 (32.7%) 41-50: 26 (16%) 51-60: 5 (3.1%) 61 AND ABOVE: 2 (1.2%)

NEW STARTERS IN 2014 BY GENDER

FEMALES: 43 (26.5%) MALES: 119 (73.5%)

LEAVERS IN 2014 BY AGE RANGE

16-30: 38 (34.5%) 31-40: 27 (24.5%) 41-50: 16 (14.5%) 51-60: 14 (12.7%) 61 AND ABOVE: 15 (13.6%)

LEAVERS IN 2014 BY GENDER

FEMALES: 27 (24.5%) MALES: 83 (75.5%)

NOTE: THE DATA FOR STARTERS AND LEAVERS INCLUDES OUR STAFF ON FIXED-TERM CONTRACTS.

MATERIAL ASPECT: OCCUPATIONAL HEALTH AND SAFETY

G4-DMA

HEALTH, SAFETY AND WELL-BEING, P30-31

HEALTH AND SAFETY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ HEALTH-AND-SAFETY-POLICY.PDF

G4-LA5

100% OF OUR WORKFORCE ARE REPRESENTED VIA VARIOUS EMPLOYEE AND HEALTH AND SAFETY FORUMS.

DMA AND

LOCATION

IDENTIFIED OMISSION(S)

REASON(S) FOR

EXPLANATION FOR OMISSION(S)

EXTERNAL ASSURANCE

MATERIAL ASPECT: TRAINING AND EDUCATION

NURTURING TALENT AND SKILLS, P29

G4-DMA

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/

SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

G4-LA9

NURTURING TALENT AND SKILLS, P29

AVERAGE HOURS OF TRAINING PER EMPLOYEE CATEGORY BY GENDER:

EXECUTIVE: 5.2 (M); 0 (F)
DEPARTMENT HEAD: 5.4 (M); 10.4 (F)
SENIOR MANAGEMENT: 21.4 (M); 2.3 (F)
MIDDLE MANAGEMENT: 26.3 (M); 24.6 (F)
SUPERVISORS: 28.3 (M); 14.1 (F)
TECHNICAL CWCL: 10.1 (M); 12.6 (F)
TECHNICAL PROPERTY: 9.7 (M); 17.6 (F)
ADMIN/CLERICAL/SUPPORT: 13.6 (M); 7.4 (F)
SECURITY: 19.6 (M); 14.3 (F)
OPERATORS: 20.1 (M); 10.7 (F)
APPRENTICE: 15.1 (M); 0 (F)

BUREAU VERITAS ASSURED THE TRAINING FIGURES IN THE 'NURTURING TALENT AND SKILLS' SECTION. SEE FULL **ASSURANCE** STATEMENT HERE: WWW. GROUP. CANARYWHARF. COM/ CORPORATE-RESPONSIBILITY/ SUSTAINABILITY/

MATERIAL ASPECT: EMPLOYMENT

G4-LA11

73% OF EMPLOYEES RECEIVED PERFORMANCE APPRAISALS IN 2014.

PERCENTAGE OF EMPLOYEES RECEIVING REGULAR PERFORMANCE REVIEWS BY GENDER:

MALE: 73% FEMALE: 69%

PERCENTAGE OF EMPLOYEES RECEIVING REGULAR PERFORMANCE REVIEWS BY EMPLOYEE CATEGORY:

EXECUTIVE: 0%
DEPARTMENT HEAD: 1.6%
SENIOR MANAGEMENT: 1.2%
MIDDLE MANAGEMENT: 4.4%
SUPERVISORS: 10.9%
TECHNICAL CWCL: 8.7%
TECHNICAL PROPERTY: 0.5%
ADMIN/CLERICAL/SUPPORT: 12.8%
SECURITY: 17.2%
OPERATORS: 15%
APPRENTICE: 0.2%

NOTE: THIS EXCLUDES PROBATIONERS, LEAVERS, AND STAFF ON MATERNITY LEAVE OR ON LONG-TERM SICK

HUMAN RIGHTS

......

LOCATION

EXPLANATION

MATERIAL ASPECT: NON-DISCRIMINATION

G4-DMA

DIVERSITY AND EQUAL OPPORTUNITY, P30 HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

CORPORATE RESPONSIBILITY POLICY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/

CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-HR3

THERE WAS ONE INCIDENT OF DISCRIMINATION REPORTED IN 2014. THE INCIDENT WAS REVIEWED BY THE ORGANIZATION.

MATERIAL ASPECT: HUMAN RIGHTS GRIEVANCE MECHANISMS

G4-DMA

SUPPORTING OUR PEOPLE, P29 BUILDING COMMUNITIES AND RELATIONSHIPS, P23-31 HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

G4-HR12

THERE WERE NO INCIDENTS OF HUMAN RIGHTS RELATED GRIEVANCES IDENTIFIED IN 2014.

SOCIETY

.....

MATERIAL ASPECT: LOCAL COMMUNITIES

G4-DMA

COMMUNITY INVESTMENT, P25-27 TALKING TO OUR NEIGHBOURS, P15 CULTURE, SPORT AND ART ON THE ESTATE, P28

CORPORATE RESPONSIBILITY POLICY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

SOCIAL AND ECONOMIC DEVELOPMENT STRATEGY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ SOCIAL-AND-ECONOMIC-DEVELOPMENT-STRATEGY2.PDF

G4-S01

TALKING TO OUR NEIGHBOURS, P15

100% OF OPERATIONS HAVE COMMUNITY ENGAGEMENT, IMPACT ASSESSMENTS AND DEVELOPMENT PROGRAMMES.

LOCATION

OMISSION(S)

REASON(S) FOR

FOR OMISSION(S)

MATERIAL ASPECT: ANTI-CORRUPTION

G4-DMA

NURTURING TALENT AND SKILLS, P29 CORPORATE GOVERNANCE, P50 HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

ANTI-BRIBERY AND CORRUPTION POLICY HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/2-ANTI-BRIBERY-AND-CORRUPTION-POLICY.PDF

G4-S05

THERE WERE NO INCIDENTS OF CORRUPTION IDENTIFIED

IN 2014.

MATERIAL ASPECT: ANTI-COMPETITIVE BEHAVIOR

G4-DMA

CORPORATE GOVERNANCE, P50

HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

CORPORATE RESPONSIBILITY POLICY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

CODE OF BUSINESS PRACTICES AND ETHICS:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

ANTI-BRIBERY AND CORRUPTION POLICY

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/2-

ANTI-BRIBERY-AND-CORRUPTION-POLICY.PDF

G4-S07

THERE WAS NO LEGAL ACTION FOR ANTI-COMPETITIVE BEHAVIOUR. ANTI-TRUST. OR MONOPOLY PRACTICES IN 2014.

MATERIAL ASPECT: COMPLIANCE

G4-DMA

CORPORATE GOVERNANCE, P50

HTTP://GROUP.CANARYWHARF.COM/INVESTORS/GOVERNANCE/

CORPORATE RESPONSIBILITY POLICY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

CODE OF BUSINESS PRACTICES AND ETHICS:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

ANTI-BRIBERY AND CORRUPTION POLICY

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/2-ANTI-BRIBERY-AND-CORRUPTION-POLICY.PDF

G4-S08

THERE WERE NO MONETARY FINES OR NON-MONETARY SANCTIONS FOR NON-COMPLIANCE WITH LAWS AND REGULATIONS IN 2014.

PRODUCT RESPONSIBILITY

.....

LOCATION

MATERIAL ASPECT: CUSTOMER HEALTH AND SAFETY

G4-DMA

REDUCING ACCIDENTS AND INCIDENTS, P31 HEALTH, SAFETY AND WELL-BEING, P30

HEALTH AND SAFETY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ HEALTH-AND-SAFETY-POLICY.PDF

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

G4-PR1

LOCATION

HEALTH AND

SAFETY POLICY:

CANARYWHARF.

SITES/2/2014/04/

SAFETY-POLICY.PDF

HEALTH-AND-

CORPORATE RESPONSIBILITY

HTTP://GROUP.

CANARYWHARE.

SITES/2/2014/04/

RESPONSIBILITY-POLICY-2014.PDF

HTTP://GROUP.

COM/

CANARYWHARF.

CONSTRUCTION/ HEALTH-SAFETY/

SAFETY AND

WELL-BEING

ASPECTS OF **BREEAM ARE**

INCLUDED IN

AND DELIVERY.

EXTENSIVE HEALTH,

PRODUCT DESIGNS

CORPORATE-

COM/WP-CONTENT/

POLICY:

HTTP://GROUP.

COM/WP-

CONTENT/

IDENTIFIED OMISSION(S)

OF SITES

WHERE HEALTH AND SAFETY IMPACTS ARE ASSESSED FOR **IMPROVEMENT**

THE INFORMATION IS CURRENTLY UNAVAILABLE

FOR OMISSION(S)

THIS WILL BE AN AREA OF FOCUS FOR 2015 AND REPORTING THEREAFTER.

EXPLANATION ASSURANCE

LOCATION

OMISSION(S)

REASON(S) FOR

FOR OMISSION(S)

MATERIAL ASPECT: CUSTOMER PRIVACY

G4-DMA

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

CORPORATE RESPONSIBILITY POLICY:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

CODE OF BUSINESS PRACTICES AND ETHICS:

HTTP://GROUP.CANARYWHARF.COM/WP-CONTENT/UPLOADS/SITES/2/2014/04/1-CODE-OF-BUSINESS-PRACTICES-AND-ETHICS.PDF

THERE WERE NO SUBSTANTIATED COMPLAINTS REGARDING BREACHES OF CUSTOMER PRIVACY AND LOSSES OF CUSTOMER DATA IN 2014.

MATERIAL ASPECT: COMPLIANCE

LOCATION

WHY THE

ASPECT IS

MATERIAL

MANAGED.

AND HOW IT IS

IDENTIFIED OMISSION(S)

THE STANDARD

DISCLOSURE OR PART A MATERIAL OF THE STANDARD ASPECT OF DISCLOSURE IS NOT CANARY APPLICABLE

EXPLANATION FOR OMISSION(S)

THIS IS NOT

WHARF GROUP

OPERATIONS IN

THE REPORTING

PERIOD BUT

WILL BE IN

FUTURE DUE

LEGISLATION.

TO CHANGES IN

G4-DMA

CORPORATE RESPONSIBILITY POLICY: HTTP://GROUP. CANARYWHARF. COM/WP-CONTENT/ SITES/2/2014/04/ CORPORATE-RESPONSIBILITY-POLICY-2014.PDF

CODE OF BUSINESS PRACTICES AND ETHICS: HTTP://GROUP. CANARYWHARF.

COM/WP-CONTENT/ SITES/2/2014/04/1-CODE-OF-**BUSINESS-**PRACTICES-AND-FTHICS.PDF

G4-PR9

THERE WERE NO FINES NOR NON-COMPLIANCE **CONCERNING THE** PROVISION AND USE OF PRODUCTS AND SERVICES WITH LAWS AND REGULATIONS.